

## Checklist for transporting animals as excess baggage in the cargo hold

### 1. Preparing for your journey

- You have made sure that taking your pet with you on your journey (outbound and return flight) as excess baggage in the air-conditioned cargo hold conforms to the current entry and exit regulations of all the countries concerned.
- Any necessary veterinary examinations or treatments (e.g. vaccinations, microchipping) have been completed in good time before your journey.
- You have asked your vet about any medication that may need to be administered to your pet during the journey.
- The official and veterinary documents required for your pet (e.g. pet passport) are ready.
- You have made sure that you can also transport your pet as excess baggage in the cargo hold on any other airlines involved in your journey.
- You have booked your flight and registered your pet for carriage as excess baggage in the cargo hold in good time (no later than 24 hours before departure) at your travel agency or via the Lufthansa Service Center and have received a corresponding booking confirmation.
- You have obtained a suitable transport container that meets the stated requirements for such containers.
- The transport container is lined with absorbent material (no newspaper, cardboard or straw!).
- Your pet is familiar with the transport container.
- To keep your pet calm, you have put, for example, a 'comfort blanket', an old item of your clothing or your pet's favourite toy in the transport container.
- You have a lead and a suitable harness (recommended) or a collar ready.

### 2. On the day of departure

- You must bring your pet in a suitable transport container to the check-in counter no later than two hours and no earlier than three hours before departure. In Frankfurt you should arrive at least 90 minutes (but no earlier than three hours) before departure at the check-in counter.
- Please present the following documents for your pet at the check-in counter:
  - your booking confirmation or passenger receipt
  - the official and veterinary documents for your pet (e.g. pet passport)
- You have your booking confirmation or passenger receipt in your carry-on baggage
- You will settle the costs for transporting your pet when checking in or at the Lufthansa counter.
- Your pet is not wearing a collar, lead, muzzle, harness or any items that could cause accidental strangulation.

- You have packed a collar and lead and any medication that needs to be administered to your pet in your carry-on baggage

### **3. On arrival**

- At your destination airport, please ask the staff at baggage reclaim where you can collect your pet. At most airports this is at the reclaim for bulky and special baggage.